Ref#	Fiscal Year 2003 Bureau of Information Services' Rates						
	PROFESSIONAL SERVICES and TIME & MATERIALS RATES						
1	**DEVELOPMENT SERVICES**	**Billing Unit**	**Billing Frequency**	**Old Rate**	**New Rate**	**% Change**	**Comments**
2	IT Manager	Hourly	Monthly	$84.00	$84.00	0.00%	
3	IT Consultant	Hourly	Monthly	$84.00	$84.00	0.00%	
4	Team Leader	Hourly	Monthly	$80.00	$80.00	0.00%	
5	Database Analyst	Hourly	Monthly	$74.00	$74.00	0.00%	
6	Senior Programmer Analyst	Hourly	Monthly	$74.00	$74.00	0.00%	
7	Systems Analyst	Hourly	Monthly	$74.00	$74.00	0.00%	
8	Programmer Analyst	Hourly	Monthly	$64.00	$64.00	0.00%	
9	Computer Programmer	Hourly	Monthly	$58.00	$58.00	0.00%	
10	GIS Coordinator	Hourly	Monthly	$58.00	$58.00	0.00%	
11	Cartographer	Hourly	Monthly	$50.00	$50.00	0.00%	
12	**GIS SHARED COMPUTING**	**Billing Unit**	**Billing Frequency**	**Old Rate**	**New Rate**	**% Change**	
13	Office of GIS Core Services	Per SLA					
14	Registered Thin Client Access	Per User	Monthly	**New Service**	$31.00		**New Service**
15	Internet Mapping Applications	Per Application	Monthly	**New Service**	$100.00		**New Service**
16	**NETWORK SERVICES**	**Billing Unit**	**Billing Frequency**	**Old Rate**	**New Rate**	**% Change**	
17	LAN Support - customer owned equipment	Hourly	Service Order	$60.00	$60.00	0.00%	
18	Desktop Support	Hourly	Service Order	$75.00	$75.00	0.00%	
19	Server Support	Hourly	Service Order	$125.00	$125.00	0.00%	
20	Wiring	Hourly	Service Order	$45.00	$45.00	0.00%	
21	Switch Programming (Auto Attendant, etc)	Hourly	Service Order	$60.00	$60.00	0.00%	
22	Associated Materials	Service Order	One Time	Cost plus 10%	Cost plus 10%	0.00%	
23	**ENTERPRISE SERVICE RATES**						
24	**VOICE - BASIC SERVICE**	**Billing Unit**	**Billing Frequency**	**Old Rate**	**New Rate**	**% Change**	
25	Centrex, PBX, Key System	Extension	Monthly	$31.00	$31.00	0.00%	
26	Business Lines (1B's)	Extension	Monthly	Cost plus 10%	Cost plus 10%	0.00%	
27	Interstate 800 Line	Extension	Monthly	$22.00	$22.00	0.00%	
28	Intrastate 800 Line	Extension	Monthly	$10.73	$10.73	0.00%	
29	Intrastate Calling	Minute	Monthly	$0.07	$0.07	0.00%	
30	Interstate Calling	Minute	Monthly	$0.07	$0.07	0.00%	
31	800 Calling	Minute	Monthly	$0.07	$0.07	0.00%	

32	**VOICE - ADDS/MOVES/OTHER**	**Billing Unit**	**Billing Frequency**	**Old Rate**	**New Rate**	**% Change**	
33	Inside move (xcross wire only)	Service Order	One Time	$50.00	$50.00	0.00%	
34	Outside move (Involving vendor)	Service Order	One Time	$150.00	$150.00	0.00%	
35	**New Installs - Basic & Business Line**						
	0 - 100 installations	Service Order	One Time	$150.00	$150.00	0.00%	
	101- 299 installations	Service Order	One Time	$100.00	$100.00	0.00%	
	300+ installations	Service Order	One Time	$75.00	$75.00	0.00%	
36	New Installs - 800 Service Line	Service Order	One Time	$73.92	$73.92	0.00%	
37	All equipment (phones, headsets, etc.)	Service Order	One Time	Cost plus 10%	Cost plus 10%	0.00%	
38	Additional Calling Cards	Calling Card	Monthly	$5.00	$5.00	0.00%	
39	Circuits	Circuit	Monthly	Cost plus 10%	Cost plus 10%	0.00%	
40	Vendor provided Materials and Labor	Service Order	One Time	Cost plus 10%	Cost plus 10%	0.00%	
41	**DATA SERVICES**	**Billing Unit**	**Billing Frequency**	**Old Rate**	**New Rate**	**% Change**	
42	Enterprise Network Services	IP Address	Monthly	$34.75	$34.75	0.00%	
43	Secure Remote Access	SecureID Card	One Time	$150.00	$150.00	0.00%	
44	Firewall Policy Rule Updates	Service Order	One Time	$50.00	$50.00	0.00%	
45	LAN Support - BIS owned equipment	Port	Monthly	**New Fee**	$5.00		**New Fee**
46	**Non-WAN Circuits**						
47	Installation of 56K's	Service Order	One Time	$600.00	$600.00	0.00%	
48	Installation of T1's	Service Order	One Time	$1,200.00	$1,200.00	0.00%	
49	Circuits	Circuit	Monthly	Cost plus 10%	Cost plus 10%	0.00%	
50	**PRODUCTION AND RELATED SERVICE RATES**						
51	**SHARED PLATFORMS**	**Billing Unit**	**Billing Frequency**	**Old Rate**	**New Rate**	**% Change**	
52	IBM Mainframe Usage	CPU Usage	Monthly	% usage x cost	% usage x cost	0.00%	
53	BULL Mainframe Usage	CPU Usage	Monthly	% usage x cost	% usage x cost	0.00%	
54	Ebiz File Transfer (Momentum) (see note below)	Job profile	Monthly	% usage x cost	% usage x cost	0.00%	
55	Oracle Environment	MB x usage factor	Monthly	$0.11 MB/Month x usage factor	$0.11 MB/Month x usage factor	0.00%	
56	Data Warehouse	Oracle seat	Monthly	$40.00	$40.00	0.00%	
57	Data Warehouse Heavy Use	Connection	Monthly	**New Service**	$450.00		**New Service**
58	Printing	per impression	Monthly	$0.029	$0.029	0.00%	

59	**APPLICATION SERVERS**	**Billing Unit**	**Billing Frequency**	**Old Rate**	**New Rate**	**% Change**	
60	Server Operating System (O/S) Set-up	Server	One Time	$1,500.00	$1,500.00	0.00%	
61	Server O/S Support Only	Server	Monthly	$450.00	$450.00	0.00%	
62	FTP Server Support	Server	Monthly	$450.00	$450.00	0.00%	
63	Web Server	Server	Monthly	$775.00	$775.00	0.00%	
64	UNIX Server O/S Support	Server	Monthly	$1,050.00	$1,050.00	0.00%	
65	Application Systems Support	System	Monthly	Case by Case	Case by Case		
66	Server Housing & Backup	Server	Monthly	$275.00	$275.00	0.00%	
67	Server Installation	Server	One Time	$2,500.00	$2,500.00	0.00%	
68	Incident SLA Pack	10 Incidents		**New Service**	$2,500.00		**New Service**
69	**DESKTOP SERVICES (SLA)**	**Billing Unit**	**Billing Frequency**	**Old Rate**	**New Rate**	**% Change**	
70	Exchange Services	PO Box	Monthly	$11.00	$10.00	-9.09%	**Rate Decrease**
71	File and Print Services	User ID	Monthly	$35.00	$35.00	0.00%	
72	Standard Desktop Support	PC	Monthly	$70.00	$65.00	-7.14%	**Rate Decrease**
73	Laptop/Notebook Support	PC	Monthly	$75.00	$75.00	0.00%	
74	Technology Refreshment - Standard PC	PC - 2 year refreshment	Monthly	$97.00	$97.00	0.00%	
75	Technology Refreshment - Standard PC	PC - 3 year refreshment	Monthly		$65.00	-33.00%	
76	Technology Refreshment - Special Order	PC	Monthly	Cost + 10% (2 year refresh); Cost + 15% (3 year refresh)	Cost + 10% (2 year refresh); Cost + 15% (3 year refresh)	0.00%	
77	**LAN SUPPORT**	**Billing Unit**	**Billing Frequency**	**Old Rate**	**New Rate**	**% Change**	
78	Monitoring - Availability Reporting	Device Set-up	One Time	$25.00	$25.00	0.00%	
79	Monitoring - Availability Reporting	per Report	Monthly	$5.00	$5.00	0.00%	
80	Monitoring - Performance Reporting	Report Set-up	One Time	$10.00	$10.00	0.00%	
81	Monitoring - Performance Reporting	per Report	Monthly	$2.00	$2.00	0.00%	